



I'm involved  
in creating a bank  
that feels like  
a start-up  
How will you  
change banking?

### IT specialists

If you're an IT specialist, a job might not be the first thing that springs to mind when you think of a bank. But did you know that we develop all our applications in-house at ING? Or that we're Europe's biggest online bank? To help our customers shape their own financial futures, we're currently seeking talented individuals with drive and a fresh perspective on the technology behind banking. Such as IT specialist Cem, who as part of our innovation team is conducting research into speech recognition for the ING app. Are you keen to have an impact on the bank of the future? If so, explore your possibilities at [ING.nl/careers](https://www.ing.nl/careers)



## Increasingly blurred distinctions between ICT makers and ICT users




Since banks are major users of ICT, they also play a role in developing new technology. For example, ING is leading the way with the large-scale use of AngularJS: a highly promising technology which is currently very popular and functionally interesting. Roberto Tjin and Han Markslag are active with AngularJS both within the bank's systems and within the Dutch user group for that web technology.

Angular, an open-source framework for web applications, has been set up by Google and runs client-side JavaScript code in order to make web applications better, lighter and easier to test. Angular not only eases the burden on web servers and back-end applications, but also produces code which can be used for mutation testing and unit tests. The open-source mindset plays a role too: 'We want to open source our components library', comments Han.

## IT at ING: the bank's beating heart

Information Technology (IT) is the beating heart of ING. It affects each and every facet of the bank and forms the basis for many of our innovations. The recently launched functionality of the mobile banking app based on speech-recognition technology is just one example. IT also plays a crucial role in all internal and external processes. Hence, you will be involved in many aspects and component parts of the bank. Since IT has such a significant impact, both on our customers and on our colleagues, it is the most advanced service within our organisation. After all, today's IT-related decisions will influence the shape of our company in 10 years' time. That's why we are continually investing - such as in SaaS, APIs and cloud computing.

We implement the very best IT solutions and we develop our own software. Much of our work is done in line with Continuous Delivery methodology and in DevOps teams. We operate in an international world, and the material we work with is highly complex - and that only makes working in IT at ING even more challenging and rewarding.

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### Facts

- Technology and innovation are crucial to ING's future
- First bank to offer voice recognition and biometrics for mobile banking
- Number 1 mobile banking app
- DevOps, Agile/Scrum and Continuous Delivery
- Yearly Hackathon

Job openings for: Full Stack Java Engineers, IT Chapter Leads, Android & iOS Engineers.

